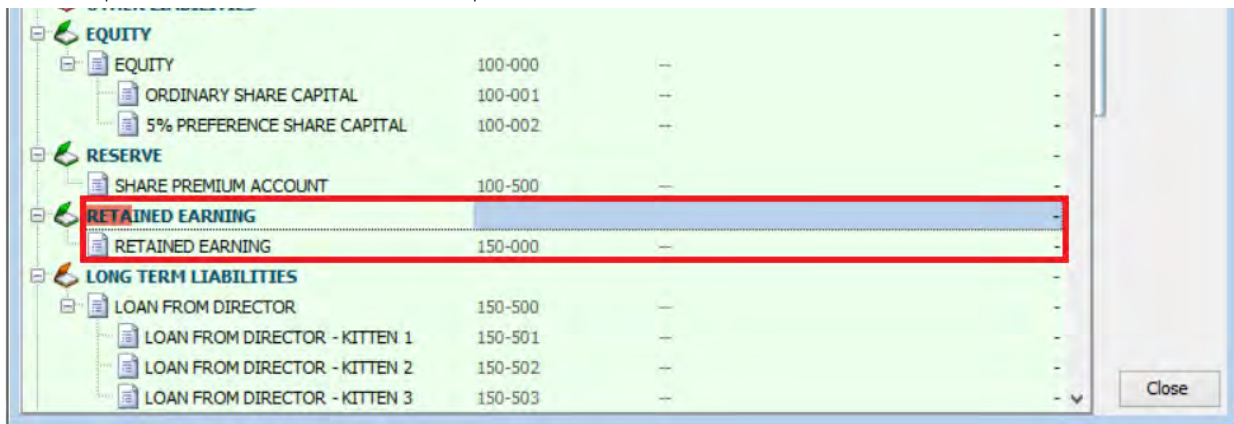# Guide : What to do if Trial Balance is not tally ?
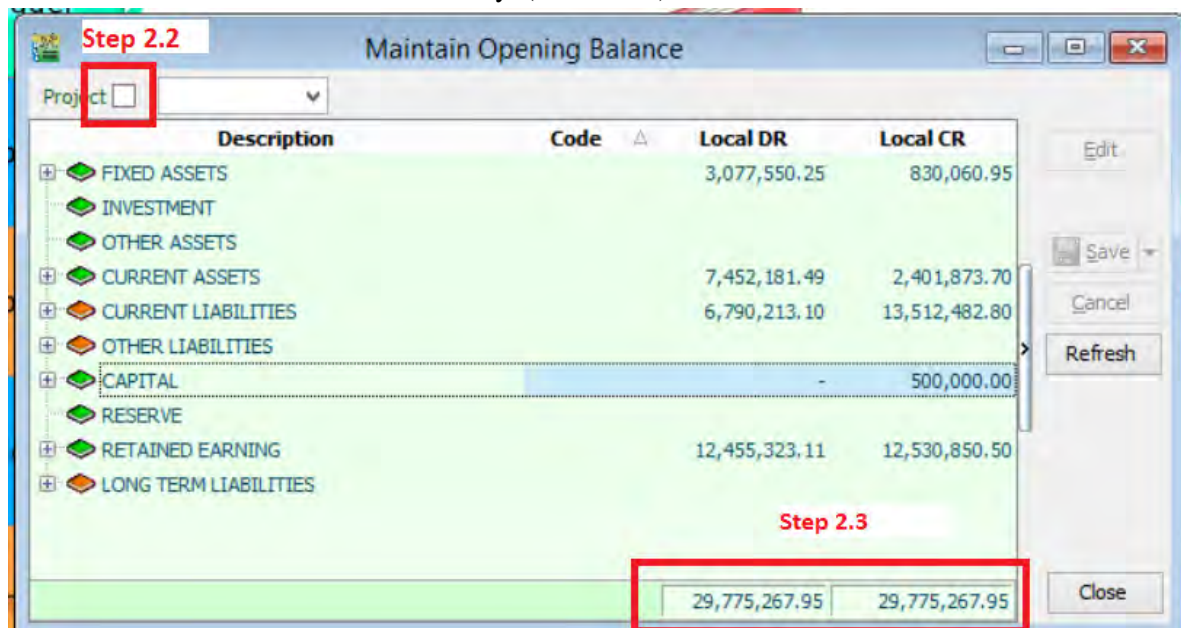
1. Make sure Retained Earning must have 1 Account code. Refer Pic1
    1.1 GL | Maintain Chart of Account |

Pic1

> Note : If your Retained Earning is empty, you may create under Reserve, then only drag into Retained Earning.

2. Make Sure Maintain Opening Is Tally.
    2.1 : GL | Maintain Opening Balance
    2.2 Untick Project at left top
    2.3 Make sure Local DR and Local CR is tally. (Refer Pic2)

Pic2

3. If above 2 step is tally, which mean is current transaction cause not tally, kindly follow below step :
    3.1 : GL | Print Journal of Transaction Listing | Choose the date period which is not tally
    3.2 : Click on Preview
    3.3 Select report name : GL Journal-of-Transaction-Imbalance-Document
    3.4 The list show which mean is the document cause not tally.
    3.5 May upload the backup file to us and mention the problem.
    Link to upload : http://www.sql.com.my/support/upload

~~ Done ~~